

Financials – Vendors Fast Facts

To access the Financials application:

Go to Internet Explorer. In the address line at the top of the screen type: http://www.state.tn.us/youth/providers/index.htm
Under Web Application, click on TN Kids Financials.

You need to make a request to the DCS Help Desk to gain access to the system. Your Login Id to the application is your complete email address. Your password will be emailed to you after the request to the Help Desk has been made. The system will force you to change this password the first time you enter the application. Type the password given to you by the Help Desk as the old password and enter a new password of your choice. The password must contain five characters or more. Type the new password again for verification.

If you have any problems contact:

DCS Help Desk at (888) 853-4636 or (615) 741-4636

On the navigation screen, you have two options. You may choose to view invoice and authorization history or create new invoices.

To view authorizations and invoices, go to the View Residential Contract and Invoice History link.

Notifications

You will receive notifications that will inform you when an authorization has occurred and when an invoice has been rejected.

This notification of authorization provides no child specific information.

If you view a notification and click the Close button, the notification no longer appears in the list. To view a notification that has already been read, choose All Notifications under the View drop down list, and click Go.



Click on the Home tab to return to the Home page. If you want to return to this notifications page, click on Full List on the Home page next to Notifications.

Authorizations at a Glance

By clicking on the contract release number, you will see an authorization with child specific information. You may print this page if you would like to have a printed copy of the authorization. If you click on the Full List button, you will be taken to the Residential Contracts tab where you can view the last 25 authorizations or all authorizations. On this side of the application Authorizations and Contract Releases are synonymous. The purchase order view options are not being used.



Under the Residential Contracts tab, there are two other view options (Residential Contracts and Contract History). If you click on either of these, you will get a search screen. Just click Go and all data will appear. These have to do with the actual vendor contract(s).

View Invoices

To view Invoices, go to the Residential Invoices tab. Click Search to get the full data list. Note the Export button on the lower right of the screen. This data can be exported to Excel so that you can manipulate the data to meet your needs. Click Export. Click Open and then Open. The data will display in Excel. You can choose to save this to your computer if desired. There are several screens that have this option in the View section of iSupplier.

Creating Invoices

In the upper right hand corner of the screen, click Return to Portal. This will take you back to the Navigation page. Click on Create New Residential Contract Invoices. You may either search by Child Name, Contract or just click Go, which gives you a complete list of all contracts available for invoicing.

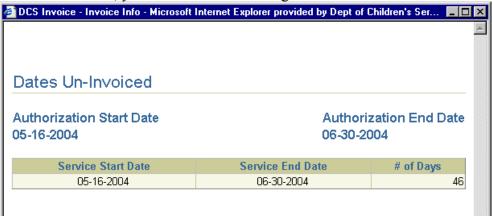
Any of the column headings that are underlined may be used for sorting. For example, when you click on the column heading Release Date, it will sort the list by release date.

By clicking on the folder in the Child Info column, you can see additional information about the child including SSN, DOB, and TNKIDS information. Child ID is the child's TNKIDS Client ID.



Tip: If you don't close this window and click on another child info folder, it will seem that it's not working. What it is doing is bringing that child's info into the open window that is still down on the taskbar at the bottom of the screen. Click on the DCS Invoice – Child Info box in the taskbar to bring it back to the front.

Close the child info window. Scroll over to the right. If you click on the folder under Dates Uninvoiced, you will see the following:



This displays the Start Date, End Date, and # of Days available for invoicing.

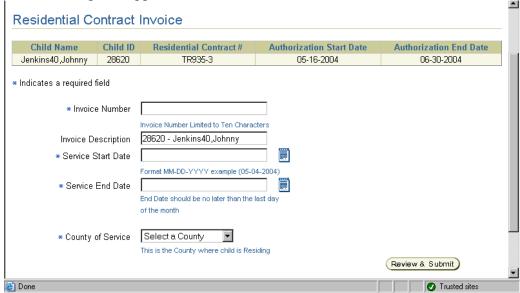
When you close this window, a dotted box surrounds the one that you just viewed:



To Create a New Invoice, scroll back to the left and click on the Create Invoice check mark for the desired child/contract:



The following will appear:

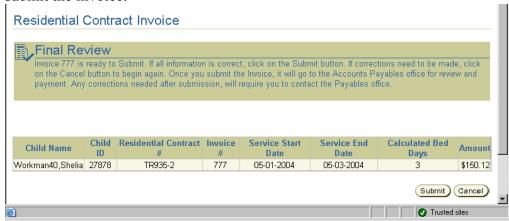


You must enter an invoice number. Check with your agency to determine invoice-numbering protocols. You can either enter a start date and end date in the format MM-DD-YYYY (note four digit year) or you can click on the icon of the calendar next to each and click on the appropriate date.

Note: These dates must be in the same month. For example, if a child is in your care from 04-15-2004 to 05-15-2004, you would invoice for 04-15-2004 to 04-30-2004 and then create a separate invoice for 05-01-2004 to 05-14-2004. You do not invoice for the date of departure.

You must choose a County of Service from the drop down list. You then will click on Review & Submit.

A Final Review screen will appear. You may cancel if this is incorrect or click Submit to submit the invoice.



You will then see the following:



This can be printed by using the browser menu (File/Print) if desired.

The Back to Search for DCS Residential Contracts will take you back to the beginning of the Create Invoices section of the application. If you choose Return to Portal, it will take you back to the Navigation page where you can enter the View section or the Create section. Click on Logout in the upper right hand corner to exit the application or simply close the browser window.